FGCU Course Syllabus

Course Number MAN 3301 - crn 10170 - Spring 2008

Course Title Human Resource Management

Description Provides a broad exposure to the policies, functions (such as

recruitment, selection, compensation, evaluation, and development), and current issues involved in managing a firm's employees. The strategic role of HRM will be

emphasized.

College/Division Business

Required Text Human Resource Management (2008)

By: R. Wayne Mondy Pearson Prentice-Hall ISBN 0-13-222595-6

Subject Area Management

Syllabus URL MAN 3301

Credit Hours 3

Syllabus URL

Meeting Start End Date Days Time Room

Information Date

1-7-2008 4-21-2008 Mondays 6:30-9:15PM AC111

Instructor Information

Instructor Darlene Andert Ed.D. CMC CFM

Office Hours Monday/Wednesday 2:00 to 3:15; and 5:00 to 6:15.

Other hours by appointment (590-7322)

Module Village - Room 7

dandert@fgcu.edu

Dr. Andert's doctoral research explores corporate governance for Fortune 1000 Boards of Directors, and provided the first understanding of Human Resource Development (HRD) as a Board oversight mandate. Dr. Andert's skills and extensive experience on various Boards and audit committees, her knowledge as an Arbitrator for the National

Association of Securities Dealers (NASD), her skills as a Certified Financial Manager (CFM), a Certified Management Consultant (CMC); and experience as a Florida Supreme Certified Court Mediator provide solid working knowledge useful to the ICRCG. Dr. Andert's education includes a BA from Alverno College with a dual major in Business Management and Professional Communications, a master's degree from Central Michigan University in Administration, and a doctoral degree from The George Washington University Executive Leadership Program in Human Resource Development, Graduate School of Organizational and Human Development. Dr. Andert has authored books and numerous articles; designed and delivered certification programs; and provided over a decade of service to organizational development projects for national and local client organizations. She currently serves as the Director for the International Center for Responsible Corporate Governance at FGCU.

University Statements

Academic Dishonesty/Cheating Policy: "All students are expected to demonstrate honesty in their academic pursuits. The University policies regarding issues of honesty can be found under the "Student Code of Conduct" on page 11, and under "Policies and Procedures" on pages 18 - 24 of the Student Guidebook. All students are expected to study this document which outlines their responsibilities and consequences for violations of the policy. "

Disability Accommodations Services: Florida Gulf Coast University, in accordance with the Americans with Disabilities Act and the university's guiding principles, will provide classroom and academic accommodation to students with documented disabilities. If you need to request accommodation in this class due to a disability, or you suspect that your academic performance is affected by a disability, please see me or contact the Office of Multi Access Services. The Office of Multi Access Services is located in the Student Services building, room 214. The phone number is 590-7925 or TTY 590-7930.

Course Policies, Learning Objectives, and Agenda

LEARNING OBJECTIVES

Core Student Learning Outcomes	Assessment Measures
Communication Skills	
 Upon completion of this course, the student will be able to: Employ the conventions of standard written English Select a topic and develop it for a specific audience and purpose, with respect for diverse perspectives Select, organize, and relate ideas and information with coherence, clarity, and unity. 	Group presentation Class participation
Critical Thinking	
 Upon completion of this course, the student will be able to: Select and organize information Identify assumptions and underlying relationships Synthesize information, and draw reasoned 	Group work Personal assessments First & Second Exam Quizzes

inferences Formulate an appropriate problem solving strategy Evaluate the feasibility of the strategy Content/Discipline Knowledge and Skills Upon completion of this course, Student should be Group work able to think, do, or know the following as a result of Class participation full participation in this learning experience: Skills assessment surveys To value workers and understand how human energy is First & Second Exam transformed into the greatest asset of any organization. Further, Quizzes to understand how the various HR-topics relate to, and support organizational development. This will be measured through the learning journals, class discussion, pop-quizzes, and the final course presentation. 2. To link current issues to the field of HR. This will measured through submission of the learning journals. 3. To gain proficiency in HR problem solving as it relates to existing HR topics in the news. This will be measured through the submission of the learning journal and the ability to share this information during class discussions. 4. To gain proficiency in the application of HR topics by performing an assessment of existing organizations' HR policies and procedures. This will be measured through a group

Course Policies

TEACHING METHODS

presentation.

project/presentation and class discussions.

5. To understand the legal and ethical environment guiding the practices of HR. This will be addressed through class discussions, the peer-assessment process and the group

To link how various HR problems may arise during group work.
 This will be experienced through an action lab as students work with an assigned group to complete an HR assessment project.

This is a participatory course and you must able to actively participate in group work and keep up with course reading and regularly attend classes to be to be successful in this course. The professor will not lecture the text. Instead, class discussions and activities will expand pre-read course material.

Student group presentations serve as action learning labs and provide the foundation for application of course theory and content. The group experience and work also serves as the foundation for peer assessments in which students will apply evaluations techniques.

GRADING

Grades are based on how well the student performs in-class and out-of-class group work, unannounced in-class quizzes, class discussions and in-class exercises, and the

attention to the content and delivery of the final course presentations. Attendance is not taken at each class session, but students are responsible for gathering the course content offered during each class and applying it to the group project; ALL inclass work is considered an important dimension of performance.

Course points will be translated into a course grade as follows:

A = 90 to 100 B= 80 to 89<u>.99</u> C= 70 - 79<u>.99</u>

D = 60 to 69.99 F = Below 60

At the end pf the semester, your assigned grade for the course will be available via Gulfline at: http://gufline.fgcu.edu

The grade of "Incomplete" will be given **by exception only** in accordance with University policy, and there is **NO EXTRA CREDIT** in this course or **make-up assignments for missed work**.

A worksheet is attached to support personal grade management. GRADES DISPUTES MUST BE SUBMITTED WITHIN TWO WEEKS OF GRADE.

Student Grade Summary Worksheet

PARTICIPATION: IN-CLASS WORK, QUIZZES, a	nd SEI	LF-A	SSES	SSME	ENT	(30%)):	
Pre-Course Student Learning Contract Form:	100	90	80	70	60	0		
Week Two Class exercise (date):	(grade	e)						
Week Three Class exercise (date):	(grade	<u>:)</u>						
Week Four Class exercise (date):	(grade	e)(e						
Week Five Class exercise (date):								
Week Seven Class exercise (date):	(grade	e)						
Week Eight Class exercise (date):	(grade	e)						
Week Nine Class exercise (date):	(grade	e)						
Week Ten Class exercise (date):	(grade	:)						
Week Eleven Class exercise (date):	(grade	:)						
Week Twelve Class exercise (date):	_(grade	2)						
Week Thirteen Class exercise (date):	(grade	2)						
Week Fourteen Class exercise (date):	(grade	;)						
Week Fifteen Class exercise (date):	(grade	!)						
Week Two Quiz (date)	(grade	2)						
Week Three Quiz (date)	(grade	·)						
Week Five Quiz (date)	(grade	·)						
Week Six Quiz (date)	(grade	·)						
Week Seven Quiz (date)	(grade	·)						
Week Eight Quiz (date)	(grade	e)						
Week Nine Quiz (date)	(grade	e)(e)						
Week Ten Quiz (date)	(grade							
Week Eleven Quiz (date)	(grade	·)(
Week Twelve Quiz	(grade	e)(e)						
Week Thirteen Quiz:	(grade	e)						
Week Fourteen Quiz	(grade	e)(e)						
Week Fifteen Quiz	(grade	e)						
Doot Course Learning Contract Calif Fredricti	.		40					_
Post-Course Learning Contract Self-Evaluati	ion Fo	rm:	10	0 9	U 8	0 70	60	О
Total average and multiply by .30								
LAITED A CTIME COOLID DDECENITATION (200/).								
INTERACTIVE GROUP PRESENTATION: (20%):					-		_	
Multiply by .20								
PERIODIC PEER REVIEWS OF GROUP MEMBI	ERS:	10%)	:					
Multiply by .10 (1)	(- • , • ,	•		_			

	(2)		
MEMBERS: (10%): Late = minus 10 points - No submission or submission past grace period =0 points			
			
FIRST COURSE EXAM: (15%): Multiply by .15			
SECOND AND COURSE FINAL EXAM: Multiply by .15	(15%):		
		nal Grade =	
GRADING PERCENTAGES: PARTICIPATION: is 30% of your grad fully describing their participation in the		-	

<u>PARTICIPATION</u>: is **30%** of your grade. Students will provide a self-assess survey fully describing their participation in the group projects. A self assessment form is attached. Students will also complete the <u>Pre-Course Student Learning Contract Form</u> and <u>Post-Course Learning Contract self-evaluation form</u> (attached) and are encouraged to review the criteria in advance of the course completion. The instructor reserves the right to apply a final grade to the <u>Post-Course Learner-Self-Evaluation Form</u> based on student course participation.

PARTICIPATION REQUIREMENTS

Students are responsible for the following:

- ► All material in the syllabus and in the text.
- ► All readings and written assignments.
- ▶ Participate ALL class discussions and activities.
- ▶ Turn in assignments at the beginning of class, when due.
- ► All work assigned in class whether in the syllabus or not.
- ▶ Clearly label homework and include a *signed* cover sheet.
- Information disseminated in class whether in the syllabus or not.
 Follow-up with fellow students to seek missed information.

QUIZZES: Quizzes may be given without notice on reading material at the
beginning or end of the class and completed within the designated time. Please be on
time and stay for the whole class as there are no make-up quizzes. Quizzes will be
considered part of your "participation" grade.

considered part of your "participation" grade.	
FIRST COURSE EXAM: This is worth 15% of your grade.	
SECOND AND COURSE FINAL EXAM: This is 15% of your grade.	

INTERACTIVE GROUP PRESENTATION: The Group presentation is 20% of your grade. Please see GROUP PRESENTATION GRADING CRITIERIA.

<u>Group Presentation:</u> Groups are assigned to present an overview of the Human Resources policies, procedures, and practices of an actual organization. This is an on-going semester project and students MUST attend class and stay in communication with group members throughout the semester.

Groups will deliver a report about findings in the following areas of the organization:

- (1) Ethical, social, and legal considerations of HR;
- (2) Staffing Approach including: Recruiting, Orientation, and Placement/Promotions;
- (3) Human Resource Training and Development policies, practices and scheduling;
- (4) General compensation philosophies and practices;
- (5) Safety and Health practices;
- (6) Employee Relations, Union status, and Cultural Norms; and
- (7) General Strategic HR approaches for the 2008 economic environment.*

It is also helpful to obtain the following organizational documents as foundation for the group's organizational analysis:

(1) Mission, Vision, Goals, Values and/or Objectives statements; (2) description of the strategic intent of the firm, which may be available in the annual report; (3) printed HR documents and the handbook (if possible); and (4) training & development offerings/schedule.

The group will also need to interview the HR manger plus other management from the firm.

The group should also conduct "mystery shopping" to observe personnel in action.

A <u>minimum</u> of ten research sources must be utilized (and clearly cited) supporting and expanding the group research. Please see the on-line FGCU Library page for APA citation resources (see http://library.fgcu.edu/RSD/Guides/CitationStyles/index.htm).

The presentation may include a power point slide presentation, posters, flip charts, videos, organizational ads, skits and/or role play (e.g. audience as new employees at an orientation). Be creative. Be exciting.

Presentation timing is no less than 30 minutes and no greater than one hour. Groups will provide the professor with an overview of the presentation materials (three slides per page if using power point, a signed cover sheet (below) and a complete reference page) BEFORE THE PRESENTATION begins.

GROUP PRESENTATION COVER SHEET: The Group Report MUST have the following over sheet SIGNED BY ALL GROUP MEMBERS.

GROUP REPORT COVER SHEET: Please down load template

MAN3025 Contemporary Management Concepts

Group Report

^{*}Please reference the text's "Table of Contents" to link each of the points above to the specific chapter(s).

full citations indicating the source of research or credit in this or any other course"
Date

The Group presentation is 50% of your grade. Please see GROUP PRESENTATION GRADING CRITIERIA below.

GROUP PRESENTATION GRADING CRITIERIA

Dr. Darlene Andert

Organization Name:	
Date: / /	2006_

Group Members:	
Introduction	
Presenters and organizational name fully introduced	5/
Content	
The organizational mission, vision, goals, values and or objectives were fully described	5/
The strategic intent of the firm and Strategic HR approach was crisply/comprehensively described	5/
A description of the recruiting approaches was crisply/comprehensively described	5/
A description of the placement approaches was crisply/comprehensively described	5/
A description of the training approaches was crisply/comprehensively described	5/
A description of the personnel development approaches was crisply/comprehensively described	5/
A description of the general compensation approaches was crisply/comprehensively described	5/
A description of the employee relations patterns was crisply/comprehensively described	5/
Analysis	
An analysis of the goodness of firm's HR documents displayed strong analysis and/or original thinking	10/
An analysis of the goodness of firm's HR practices displayed strong analysis and/or original thinking	10/
Recommendations	
Recommendation for changes or improvements were supported by theory and/or citable material	10/
Conclusion	
Ten or more sources were used to expand and/or support the text material	5/
Research was orally cited	5/
Research was noted on the power point slides	5/
The presentation was not less than 30mins. OR greater than 1 hour**	3/
** Excluding questions and interruptions Start Time: End Time: Total Time:	
The presentation included not less than 20 OR more than 45 power point slides* *An overview sheet showing power point slides was submitted BEFORE the presentation	2/
Slides were free of typos and improper formatting errors	5/
General Comments: Final Grade:	

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PERIODIC PEER REVIEWS OF GROUP MEMBERS: The two periodic Group Peer Review grades are 10% of your grade. Group members will practice periodic personnel evaluation of group member performance during the preparation of the "Group Presentation". Completed peer review forms are confidential. Please placed completed forms in an individual, sealed envelope, and hand it to the professor. Periodic Group Peer Review Forms are as listing in the Homework Outline. Students not completing a timely Peer Review will receive a zero for their peer review grade. Please see GROUP PEER REVIEFORM and the SELF EVALUATION FORM: PEER REVIEW ATTACHEMENT (BELOW).

FINAL PEER REVIEWS OF GROUP MEMBERS: The Final Peer Review grading is 10% of your grade. Are due at the time of the final presentation. Late Peer Evaluation Forms loss ten (10) points and No submission or submission past grace period will result in zero (0) score. Please see GROUP PEER REVIEFORM and the SELF EVALUATION FORM: PEER REVIEW ATTACHEMENT (BELOW).

Please down load template

MAN3025 GROUP PEER REVIEW FORM*

(*CONFIDENTIAL - SUBMIT IN SEALED ENVELOPE TO PROFESSOR)

Your Name:	Organization:			
Presentation Date:	Today's Date: Date:	1	/ 2008	

Directions: Please reflect on your participation in the course's group assignment and respond to the following questions. Grade your fellow group members on their overall effort using the five categories below.

Provide a numeric grade for their performance in each category using the scale:

0 = no effort provided 1 = minimal effort 2 = met few expectations 3 =met expectations 4 = exceeded expectations 5 = far exceeded expectations

PLEASE PROVIDE A FULL RATIONALE FOR ALL FOUR AND FIVE RATINGS*

(If needed, please use the back side of page)

Group Member's	Reliability	Interpersonal	Comm. w/ the	Timeliness of Work	Research Efforts
Name		Comm. w/ others	Group	Submitted	
	<u>012345</u>	<u>012345</u>	<u>012345</u>	<u>012345</u>	<u>012345</u>
	012345	012345	012345	012345	012345
	0.4.0.4.5	0.1.0.1.5	0.4.0.4.5	0.1.0.1.5	0.7.0.7.7
	<u>012345</u>	<u>012345</u>	<u>012345</u>	<u>012345</u>	<u>012345</u>
	012345	012345	012345	012345	012345
	012215	0.1.2.2.4.5	0.1.2.2.4.5	0.1.2.2.4.5	0.1.2.2.4.5
	<u>012345</u>	<u>012345</u>	<u>012345</u>	<u>012345</u>	<u>012345</u>

012345	012345	012345	012345	012345
012345	012345	012345	012345	012345
012345	012345	012345	012345	012345
012345	012345	012345	012345	012345

QUESTION TWO: Using an external locus of control perspective, what will you personally do differently to improve your interpersonal skills?

ANY GENERAL COMMENTS YOU WISH TO ADD:

Student Signature	Date
*Incomplete forms will be returned and will resu	It in a loss of 11 points from the earned peer grade.
•••	•••••
Please down load template and include with	each Group Peer Review Form submitted
MAN3301 SE	LF EVALUATION FORM:
	VIEW ATTACHEMENT:* PORT WHEN SINGED BY ALL GROUP MEMBERS
ATTACH TO GROUP REP	PORT WHEN SINGED BY <u>ALL GROUP MEMBERS</u>
	PORT WHEN SINGED BY <u>ALL GROUP MEMBERS</u>
Student Name: Presentation Date: Directions: Please reflect on your participation is	PORT WHEN SINGED BY ALL GROUP MEMBERS Text Chapter:
Student Name: Presentation Date: Directions: Please reflect on your participation of A completed copy of this form (with your signals)	Text Chapter: Today's Date: Date: / / 2007 in the group assignment and respond to the following questions.
Student Name: Presentation Date: Directions: Please reflect on your participation of A completed copy of this form (with your signals)	Text Chapter: Today's Date: Date: / / 2007 In the group assignment and respond to the following questions. Inature) MUST be included in the Appendix of your Group Report.

QUESTION TWO: Specifically // All work assigned and listed above.	, describe the work <i>you performed</i> in s	upport of the group project: lone of the work listed above
QUESTION THREE: What har maximum effort and support to	mpered <i>your efforts</i> or caused you to p your group?	rovide less than the
Was this information shared wi	th your other group members? /_/	yes /_/ no, why not:
"D" Provided limi "C" Provided effo "B" Provided mo	e or no effort to support the work of you ted effort to support the work of your gort equal to the efforts of most group more effort and resources when compare exceeded the expectations of my fellow. Date	roup embers <i>d against group members</i> w group members
Team Members	<u>Signatures</u>	<u>Date</u>

This is a NO FREE RIDING COURSE. As attested in the Pre-Course Student Contract, ALL group members are expected to equivalently participate in all aspects of the group action-learning project. Any group member(s) who engages in free-riding on the group efforts may expect to be terminated by unanimous group action. The instructor also reserves the right to terminate a group member for free-riding.

Group members will complete the form below and submit a copy to the instructor, fellow group members, and a copy to the terminated group member. Members terminated from the assigned group will: (1) meet with the instructor to select a new presentation topic, (2) prepare and present their own interactive exercise, and (3) will present during exam week in a one-on-one session with the instructor (and a select audience) with the final presentation report due at the time of presentation.

Termination may NOT occur without a verbal and written warning to the offending party. To avoid confusion, the Termination Forms must be emailed to the offending party at least two days before the group presentation date.

Please down load template

MAN3803 TERMINATION FOR FREE-RIDING PETITION

Group Number/Title:			
First Verbal Warning occurr			
Second Written Warning oc	curred on (date):		_
Petition Submission Date:			
We, the undersigned group member from the group course project. The carry his/her work load and makes g ermination are (check appropriate it	reason(s) for the requested s roup work more difficult for th		
Does not show up to group m	neetings		
Does not read assigned mate	erials or prepare for group me	etings	
Does not follow through on a	ssigned tasks		
Is unwilling to assume fair sh	are of work		
Work quality is so poor, it car	not be used as submitted		
Other (please specify):			
Respectfully signed,			
Group Members	<u>Signatures</u>		<u>Date</u>

<u>Please submit an emailed form to the terminated group member with a copy to the Instructor and ALL group members</u>

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Homework Requirements

<u>Submitting Homework When NOT in Class</u>: Any student missing a class may timely submit the homework due by following these steps: (1)EMAIL a copy of the assignment BEFORE the start of the missed class, (2) BRING A HARD COPY of the assignment to the next class, (3) ATTACH a copy of the email to verify the timely submission of the paper. Failure to follow these steps will result in a late paper.

The instruct will NOT download emailed homework.

Homework is due at the beginning of each class session. Late homework losses one grade from the earned grade, and must be received by the beginning of the next class session (allowing a ONE WEEK GRACE PERIOD). Homework received past the one-week grace period receives a zero.

Homework Overview

Week	Dates	Pre-Class Reading	Classroom Discussion	Group Presentation	Homework Due.
1	1-7-08	NONÉ	Course overview and Labor Market Review – Chapter 1	NONE "Speed Dating" "DISC"	NONE
2	1-14-08	Chapter 3	Workforce Diversity, Equal Employment Opportunity, and Affirmative Action	NONE FILM: "with Deliberate Speed"	Pre-Course Learning contract Due Announced Quiz
3	1-21-08		NO CLASS – MLK Day		
4	1-28-08	Chapter 2	Business Ethics and Corporate Social Responsibility	NONE	Answers to Film Questions
5	2-4-08	Chapter 4	Job Analysis, Strategic Planning, and Human Resource Planning	NONE	
6	2-11-08	Chapter 5 Chapter 6	Recruitment Selection	NONE Hiring Outline	Periodic Review of Group Members
7	2-18-08	Chapter 7	Training and Development	NONE Training Matrix	
8	2-25-08	Chapter 8	Performance Management and Appraisal	NONE	
9	3-3-08		NO CLASS – Spring Break		
10	3-10-08	Chapter 9	Direct Financial Compensation	NONE	Periodic Review of Group Members
11	3-17-08	Chapter 10	Benefits, Nonfinancial Compensation, and Other Compensation Issues	NONE	
12	3-24-08	Chapter 11	A Safe and Healthy Work Environment	NONE	

13	3-31-08	Chapter 12 and Chapter 13	Labor Unions and Collective Bargaining AND Internal Employee Relations	NONE	
14	4-7-08	Chapter 14	Global Human Recourse Management	NONE	
15	4-14-08		GROUP 1, 2, 3 PRESENTATIONS	GROUP PRESENTATIONS	
16	4-21-08		GROUP 4, 5, 6 PRESENTATIONS	GROUP PRESENTATIONS	Post-Course Learning Contract Due

This syllabus is subject to change

Pre-Course Learning Contract

Name:

Directions: These are the components and needed effort participants MUST expend to be successful in this class. Please indicate your personal willingness to accurately and completely meet the course expectations.

Prepa	ration and Research:	
YES	NO	I have read the course syllabus and understand the class requirements.
YES	NO	I will refer to the syllabus throughout the semester.
YES	NO	I will prepare for each class sessions by reading ALL required course material(s).
YES	NO	I will read The Financial Tines or The Wall Street Journal to seek applications for course topics
YES	NO	I will execute solid research when completing the required course assignments.
YES	NO	\boldsymbol{I} will use the on-line course links to expand my knowledge concerning the course topics and cite appropriately.
YES	NO	I will fully utilize the library or other the resources to prepare class work.
Gener YES	ral Class Effort: NO	MY primary focus will be to learn ALL course material.
YES	NO	I will ask well-developed questions to expand topic knowledge.
YES	NO	I will not leave a class session without asking ALL my questions.
YES	NO	I will fully and appropriately supported fellow class members' learning.
YES	NO	I will fully and appropriately participate in ALL class exercises.
YES	NO	I will be present for all in-class quizzes.
Group YES	NO	I will fully and frequently communicate with fellow class members throughout the entire semester.
YES	NO	I will support and respected fellow class members during ALL in-class exercises.
YES	NO	I will support and respected fellow class members during ALL group efforts.
YES	NO	I will provide <u>timely work</u> to support my group's efforts.
YES	NO	I will provide <u>excellent work</u> to my fellow class members.
YES	NO	I will attend ALL group meetings.
YES	NO	I will contacted my group members when they don't contact me.

Please review any statements that you may have marked with a "no" and reevaluate and re-assess your ability to succeed in this comprehensive program. Are there any reason(s)/issue(s) hampering your ability to achieve excellence in this program? Please check one response:

/_/ No /_/ Yes, if "yes" how do you plan to address the concerns/issues?

............

Post-Course Learning Contract Results

Name:	
Directions: Please A	ASSESS YOUR LEVEL OF WORK during this semester by
answering the follow	ing questions as accurately and frankly as possible. The scale is
isted here:	 1 = expended no effort 2 = placed limited effort 3 = average effort 4 = above average effort 5 = consistently exceeded stated expectations
Preparation and Research:	I fully read the syllabus the first week of classes and referred to it throughout the semester.
12345	I prepared for LIVE class sessions by reading ALL required course material(s).
12345	I read The Financial Tines or The Wall Street Journal seeking applications for course topics.
12345	I used the on-line course links to expand my knowledge concerning the course topics .
12345	I fully utilized library or other the resources to prepare class work.
General Class Effort:	
1 2 3 4 5	MY primary focus throughout the semester was learning ALL course material.
12345	I asked well-developed questions whenever I didn't understand the material.
12345	I never left a class session without asking ALL my questions.
12345	I fully and appropriately supported fellow class members' in-class learning.
12345	I fully and appropriately participated in ALL in-class exercises.
12345	I was present for ALL in-class quizzes.
Chann Dragontation Works	
Group Presentation Work: 12345	I fully communicated with fellow class members throughout the entire semester.
12345	I contacted my group members when they didn't contact me.
12345	I supported and respected fellow class members during ALL group meetings and efforts.
12345	I provided <u>timely work</u> to support my group's efforts.
12345	I provided <u>excellent work</u> to my fellow group members.
Major Learnings	
Directions: Please review the co	ontent of this course and provide your top three to five major course learnings.
l. -	4.
2.	5.
3.	6.
<u>Behavioral Changes</u>	
	"Major Learnings" list above and consider the behavioral changes required to implement these major to five behavioral changes you will make as a result of your major course learnings.
1.	4.
2.	5.
3.	6.
Based on my compu	tation, my final NUMERIC grade should be: